

1. After login as user if user like or follow one or few advisors and then after clicking on my advisors section/button in that list auto online functionality is not working that notify me button is not working while advisor is busy or offline please check on advisor smaller and detailed profile and heart emoji and like functionality is not there please place or put it there on advisor card.

2. Inbox notifications during chat incoming text sound etc make their sounds volume very slow or reduce as much that is not irritated instead of giving headache it gives you comfort and chat pop up invitation sound also reduce as well.

3. Login through facebook is not working facebook business account credentials were provided and those credentials are not getting used in website other accounts.

4. When advisor doesn't pick up call, chat from user side user gets pop up your chat or call got missed previous functionality is working page auto reloads to show advisor's current online status so my suggestion as you put already auto online functionality then no need for reload the page, what you thinks? if error fix that and same check this function on advisor side too thanks.

5. Give facility or permission or functionality in admin center to change advisor profile password same like we have this feature for user password which we can change as we wants.

6. If advisor just close their PC without log OFF their advisor page or advisor is logged in and doesn't perform any activity for 4 to 5 hours and if after 5 hours when advisor open their PC advisor would think he is online and on website page showing advisor is online and if during this advisor gets chat or call advisor get pop up as advisor clicks on accept or reject call user gets pop up as user start the chat & call advisor page auto go offline or logout and as advisor sign in again advisor don't see any chat there but user credit is kept deducting until user cut the chat or call due to no response from advisor side. So solution is a let advisor remain online from beckoned until he doesn't logout or page should reload automatically so advisor can login back.

7. Give Top up same functionality in call same and similar as you given in chat.

8. On Mobile IOS & Android browsers and design need fixing or view/display need fixing

9. When user is logged in and click on that advisor notify me button which advisor is busy. When advisor come back online after session user doesn't get auto notification that advisor is back online fix this error.

10. Show specific user and advisor names on both pop ups which appears on both advisor and user side during call & Chat.

11. Show "M" and "K" in admin center to show total earning in thousands and millions as you can see as money amount is increasing its getting out from its box and soon it will touch to total customer box.

12. When advisor or user accept a chat or call pop up page or in chat bar and in whole website buttons if we are keep clicking mouse cursor's left side button to accept call or chat or anything else how many time we will click or touch on website and phone browser that much time we will get a pink color or warning notifications that doesn't look professional so if someone is keep clicking just keep one notification stable until that person stop clicking let one notification remain stable and as that person stop clicking notification should get disappear.

13. Make buttons color theme visible when we are bringing mouse cursor on that specific buttons.

14. Fix reset password issue as if we suspend business email "support@kenuba.com" from hostinger and the someone wanna reset password as they will press on reset password error code gets open and give a button back to login on.

15. When advisor is on a phone browser and gets a call from user first 2 to 3 calls voice quality is not good & sometimes calls gets disconnected in one minute then advisor have to close all other tabs which are opened in a phone and advisor and user need to remove cookies to let call go smoothly fix that error same error advisor, user experience during chat as well on PC and PHONE.

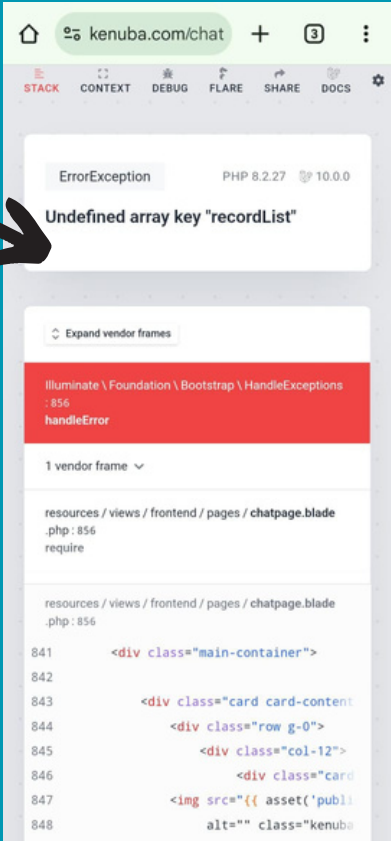
16. Some advisors give us complaint during sign up as advisor using IOS & ANDROID and PC when all sections are done as advisor click on last button which is save button error page opens so please see and fix that is in a advisor sign up forum.

17. Give Location, Device details, login time etc, of user and advisors feature in admin center.

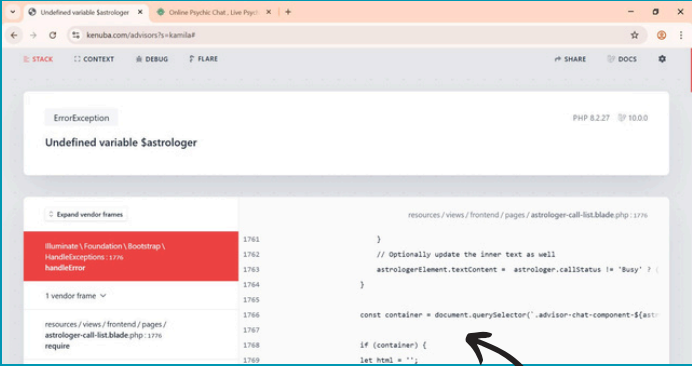
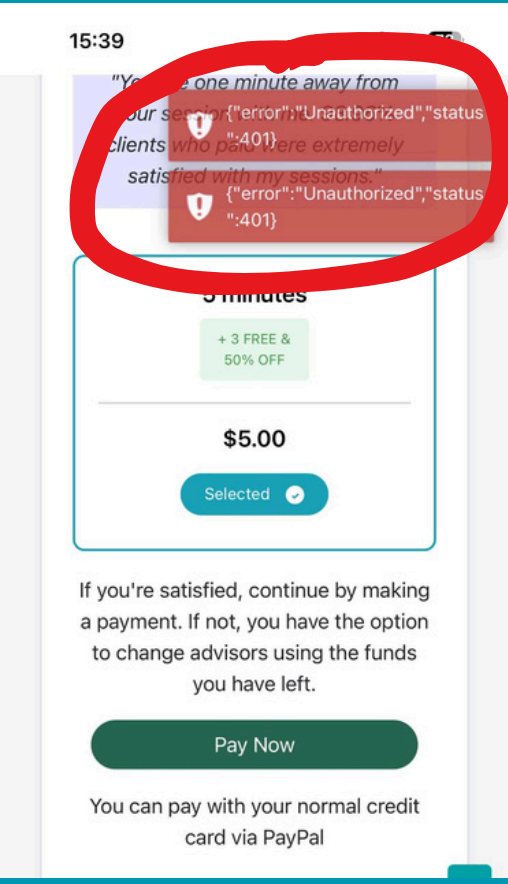
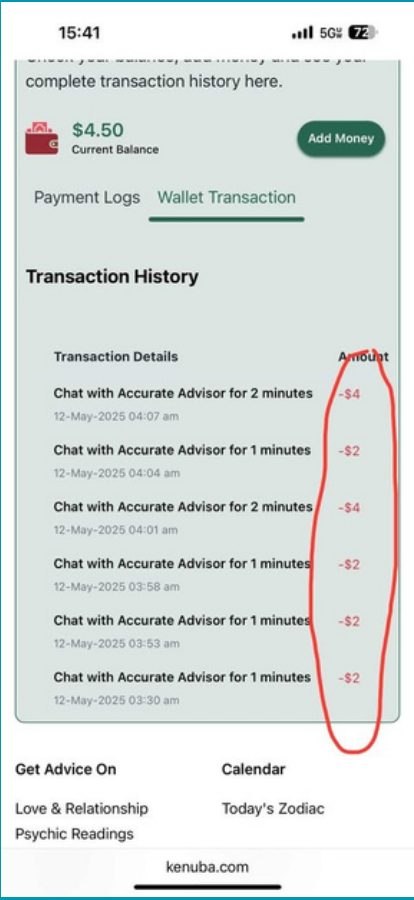
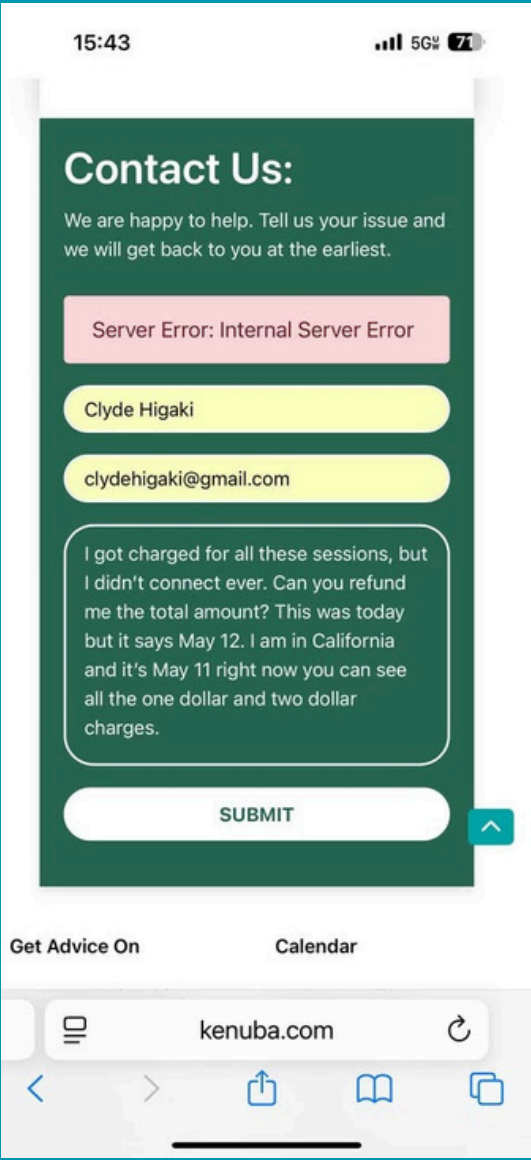
18. Too many requests too many attempts long page error appears on user side when user click on add credit button and advisor side when advisor click on cut chat button and during chat if user or advisor send one photo goes to next person.

19. In "Get Report" when user click on get report button in take forum sometimes appears and sometimes its doesn't appears make it appear on each advisor profile. thanks

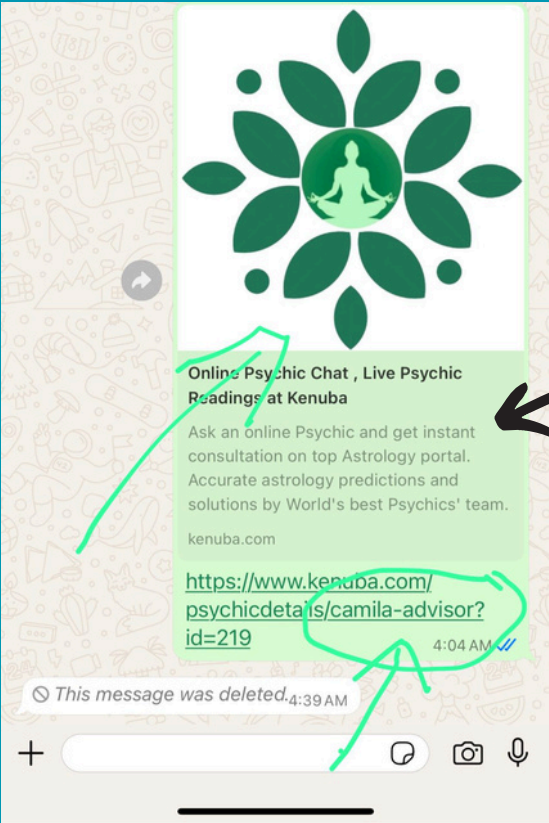
20. When User and advisor doing chat or call in same area chat and call works fine but if user click on cut chat button or call button error code opens but if user is from other country or other state then user and advisor's text's don't goes or exchange to each others during chat and same issue in call.



# User Feedback



I'm trying to send a message to Kanuba, but it doesn't submit the submit button doesn't work. I click submit. Nothing happens. I think the missed calls were charging me because now Kanuba is asking me to pay more



21. If we search wrong or write random name in "Our advisors" Page into search psychic bar Error code opens same issue is in "Get Report" search bar as well.

22. Fix Notifications Pages design of both advisor and user side on IOS & ANDROID phone browsers.

23. Profile photo should be show in the shared link of each advisor profile to anyone instead of kenuba logo photo.

